

Getting Started with Remote Desktop Services

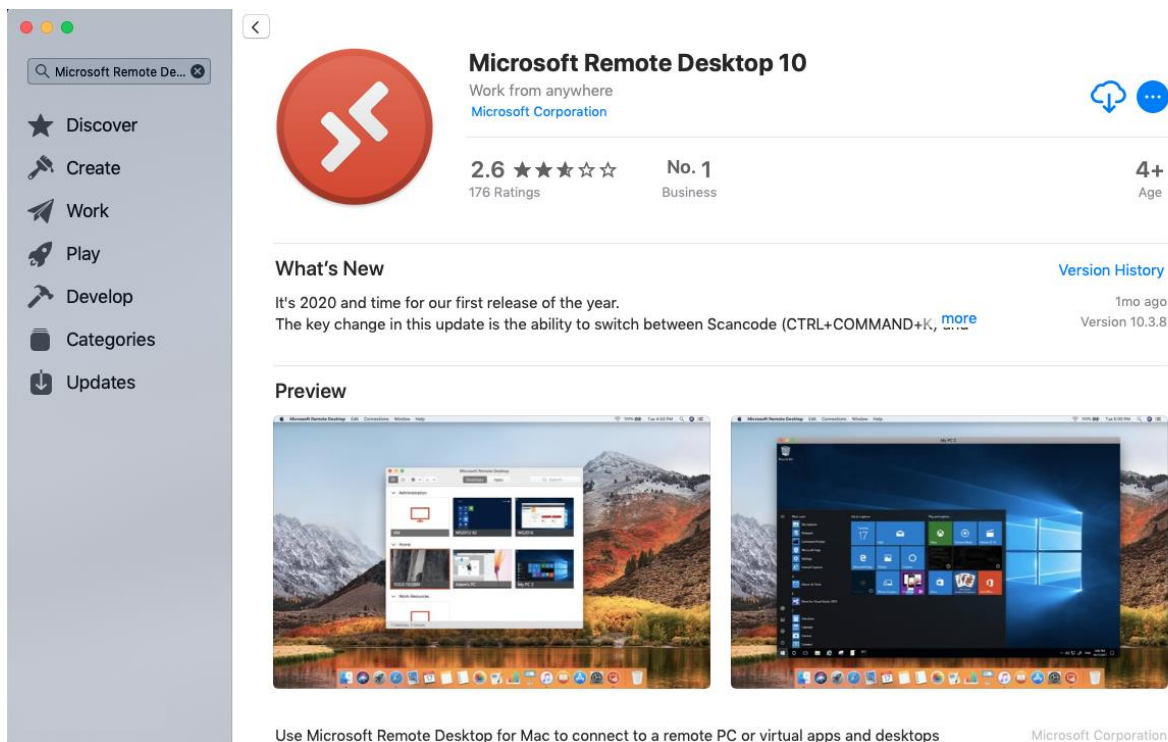
MacOS

Microsoft Remote Desktop Services gives you the ability to access University systems from almost anywhere by providing access to applications, files and network resources.

Here's how to get started with the Remote Desktop Services:

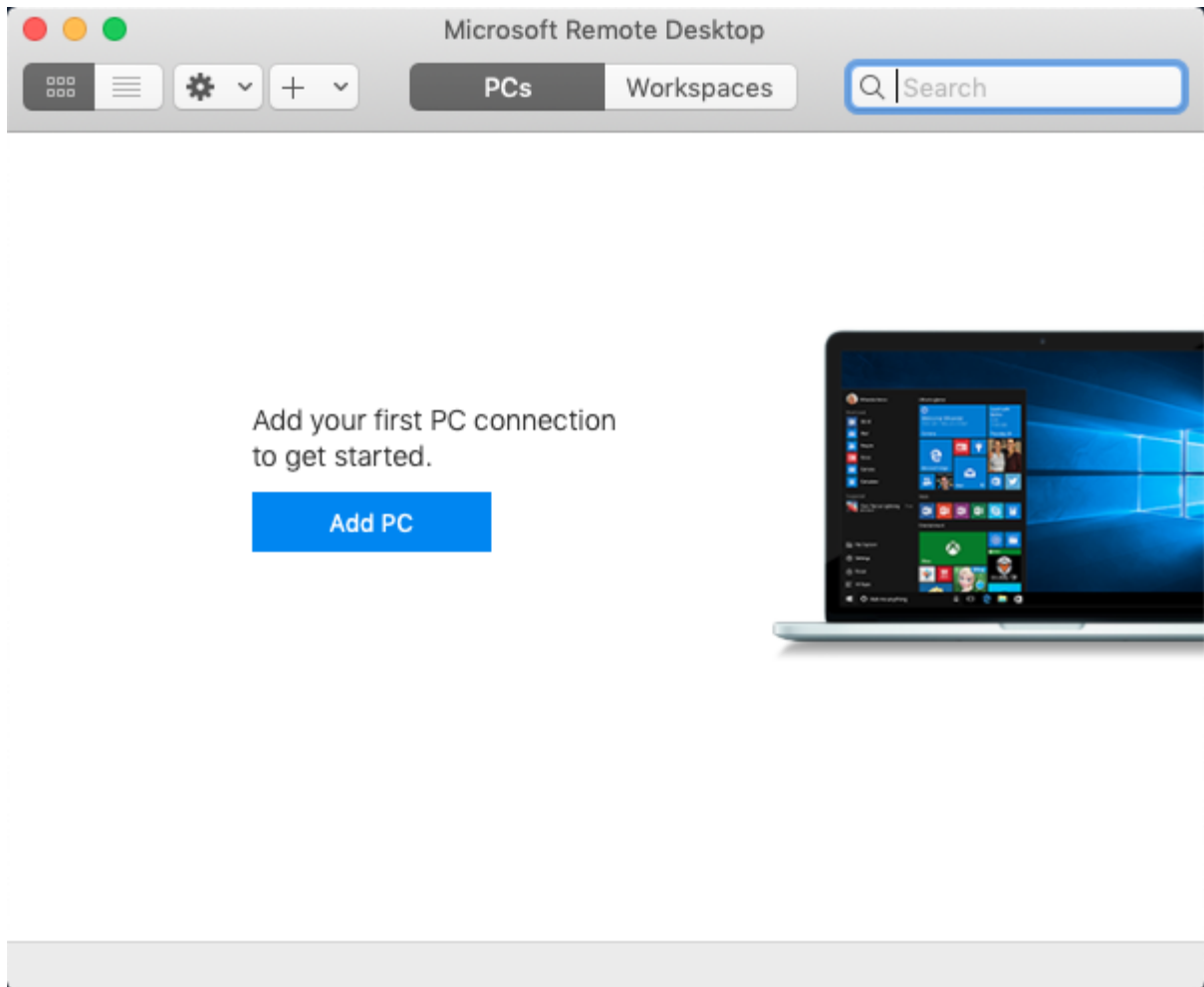
Follow these steps to get started with Remote Desktop Services on your device.

1. Download and install the Microsoft Remote Desktop 10 App from the Mac App Store.

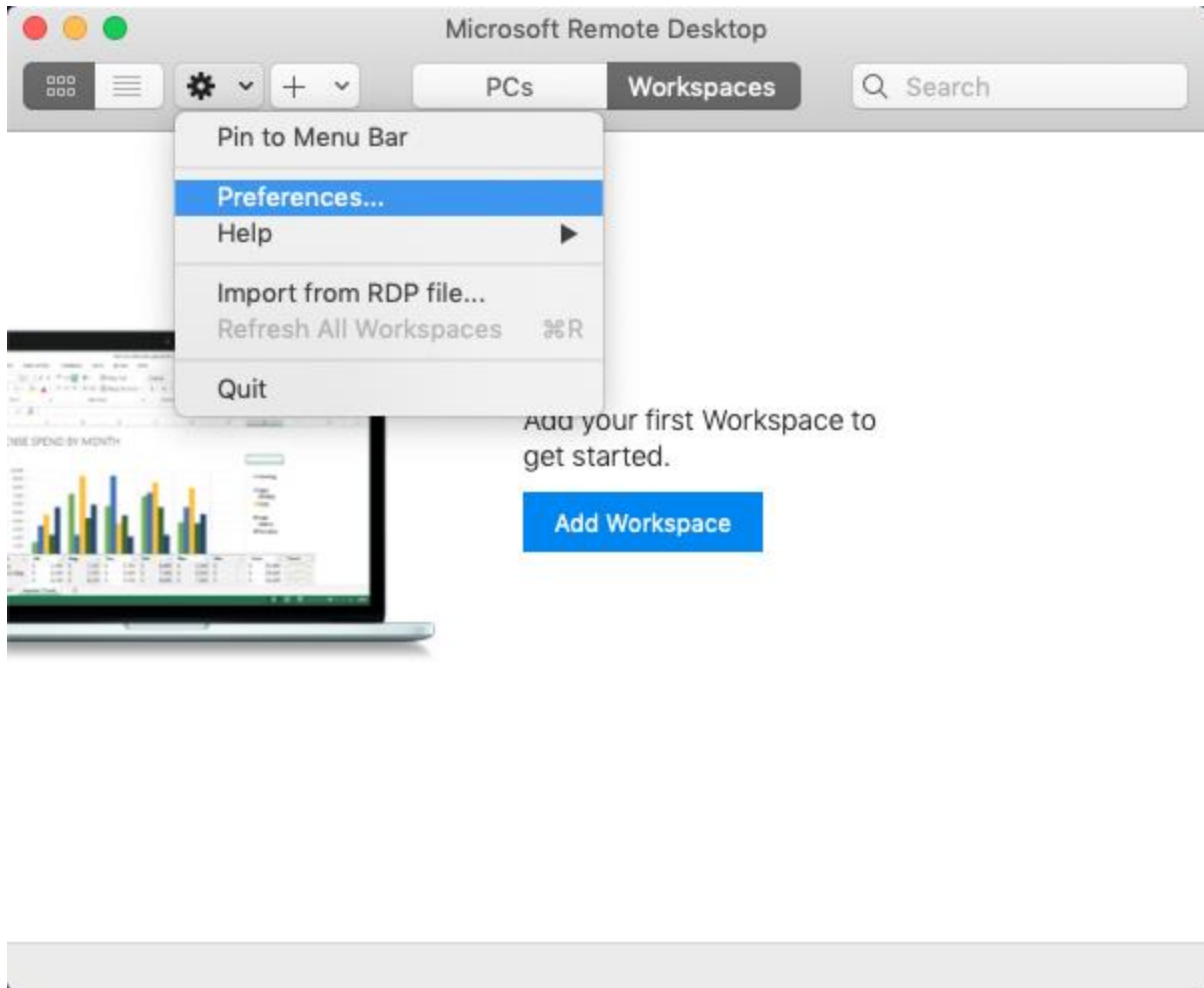


The screenshot shows the Mac App Store page for the Microsoft Remote Desktop 10 app. On the left is a navigation sidebar with options: Discover, Create, Work, Play, Develop, Categories, and Updates. The main content area features the app's red circular icon with a white double arrow. The app title is "Microsoft Remote Desktop 10" by Microsoft Corporation, with the tagline "Work from anywhere". It has a 2.6 star rating from 176 ratings and is ranked "No. 1 Business". The age rating is "4+". A "What's New" section states: "It's 2020 and time for our first release of the year. The key change in this update is the ability to switch between Scancode (CTRL+COMMAND+K, [more](#))". A "Version History" link shows the current version is 10.3.8, released 1 month ago. A "Preview" section contains two images: one showing the app's interface on a Mac desktop and another showing a remote Windows 10 desktop. At the bottom, a caption reads: "Use Microsoft Remote Desktop for Mac to connect to a remote PC or virtual apps and desktops" by Microsoft Corporation.

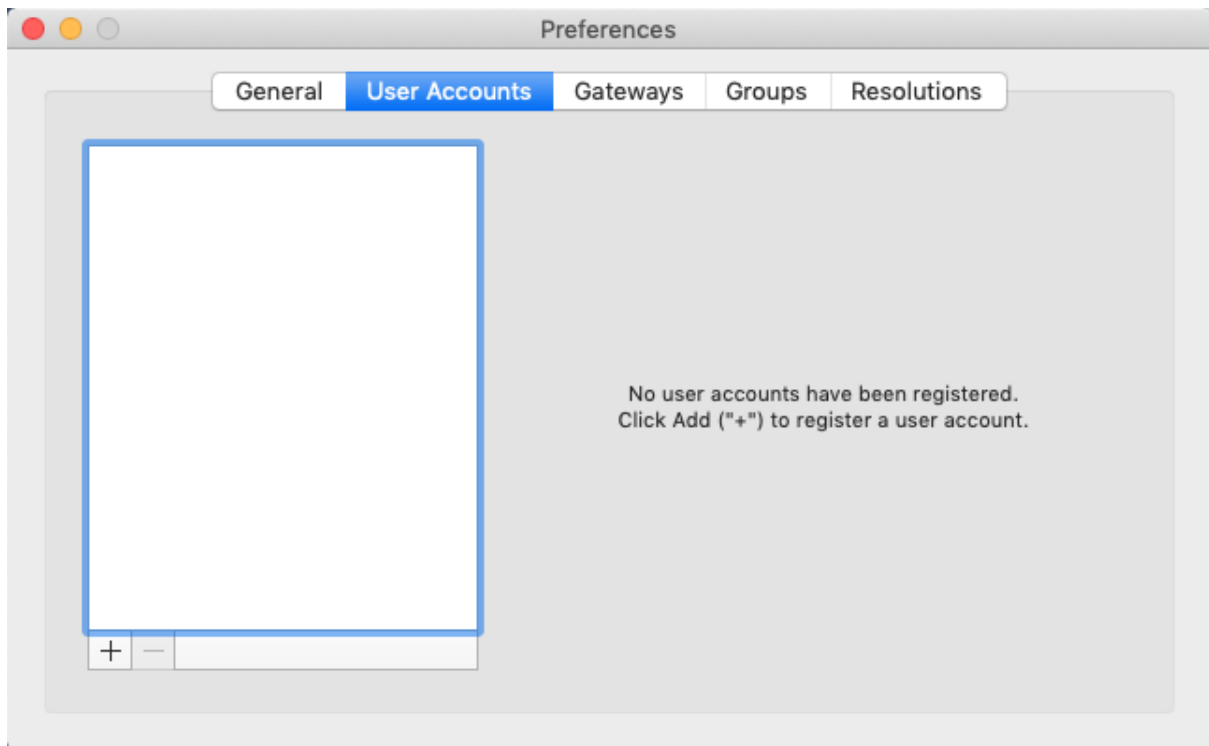
2. Launch the Microsoft Remote Desktop App.



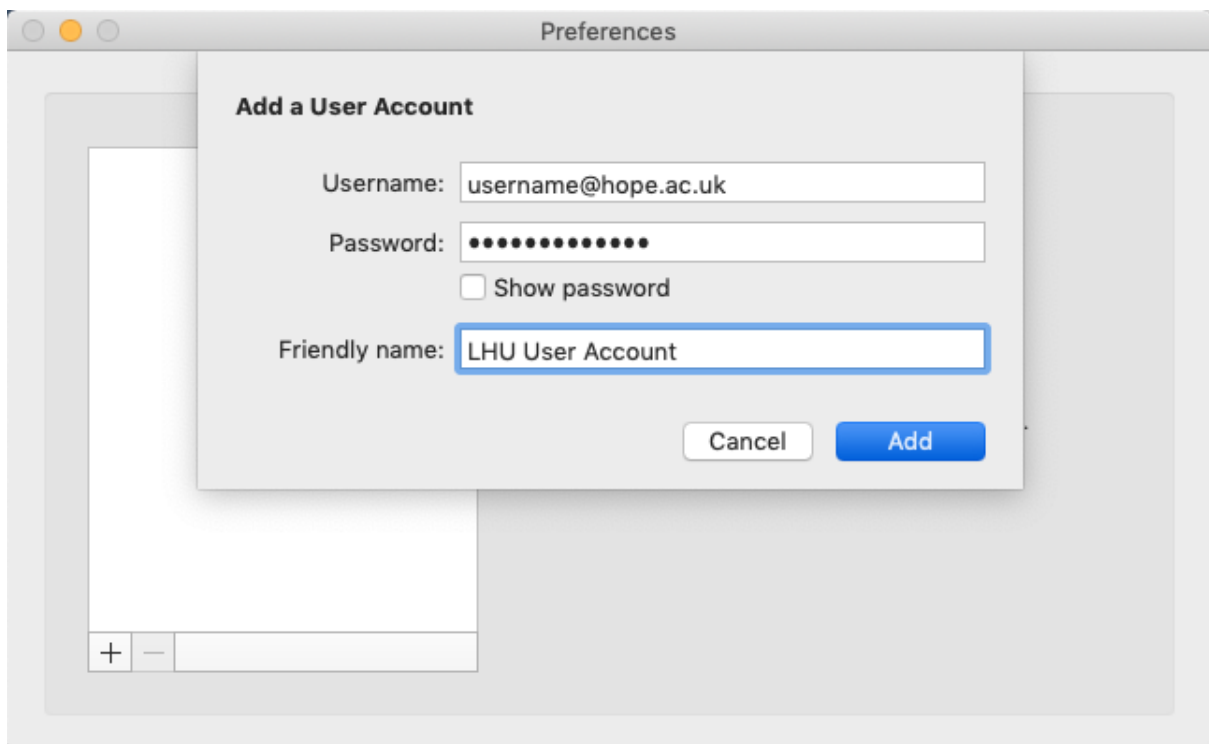
3. When the App appears, click the setting button from the toolbar and select Preferences from the drop down menu.



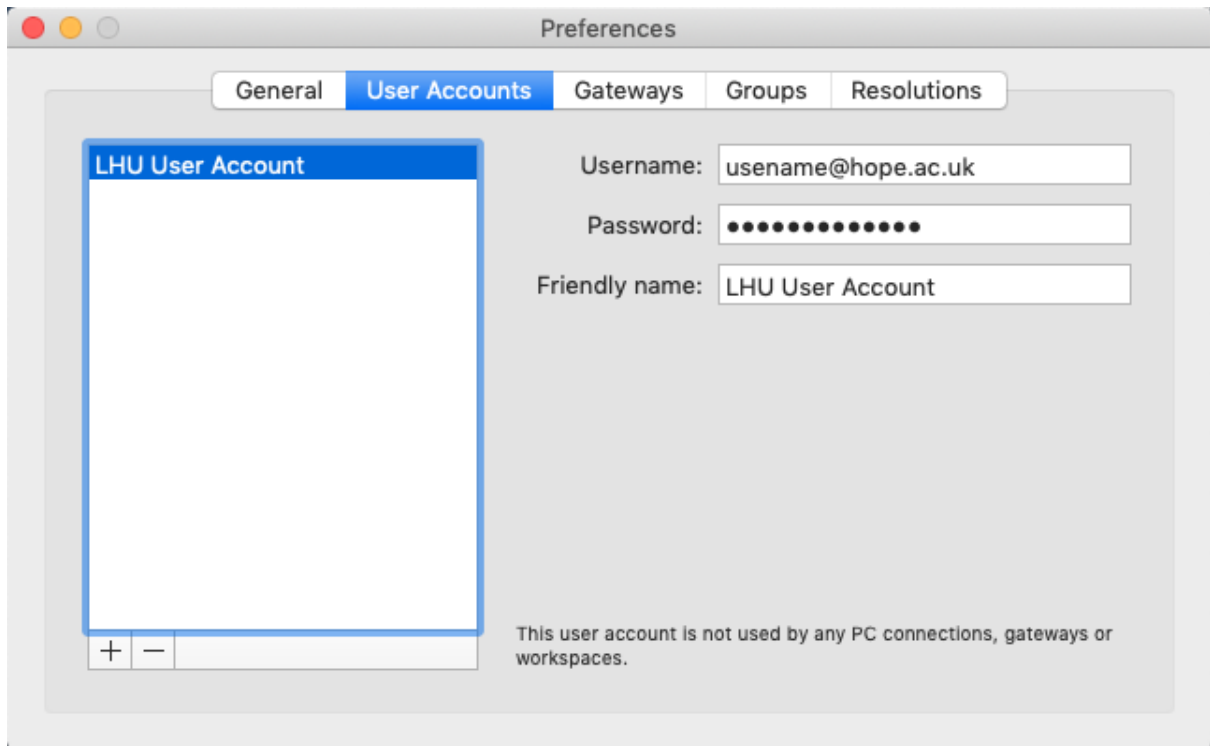
4. In the Preferences window click the User Accounts tab and then click Add to register your LHU account.



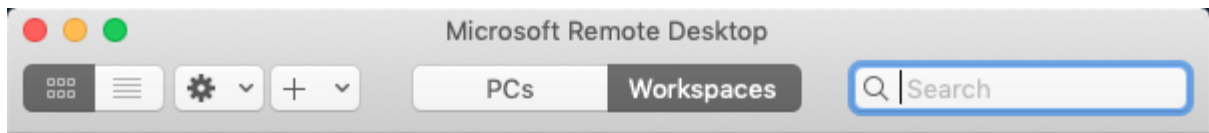
5. Complete the "Add a user Account" fields with your Liverpool Hope University email address and network account password. Click the Add button when done.



6. Once you have successfully added your account, close the Preferences window.

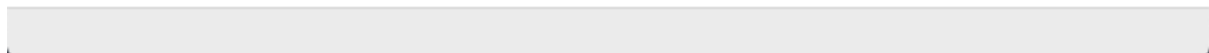


- Next, click the Workspaces button from the toolbar, and then click the Add Workspace button.

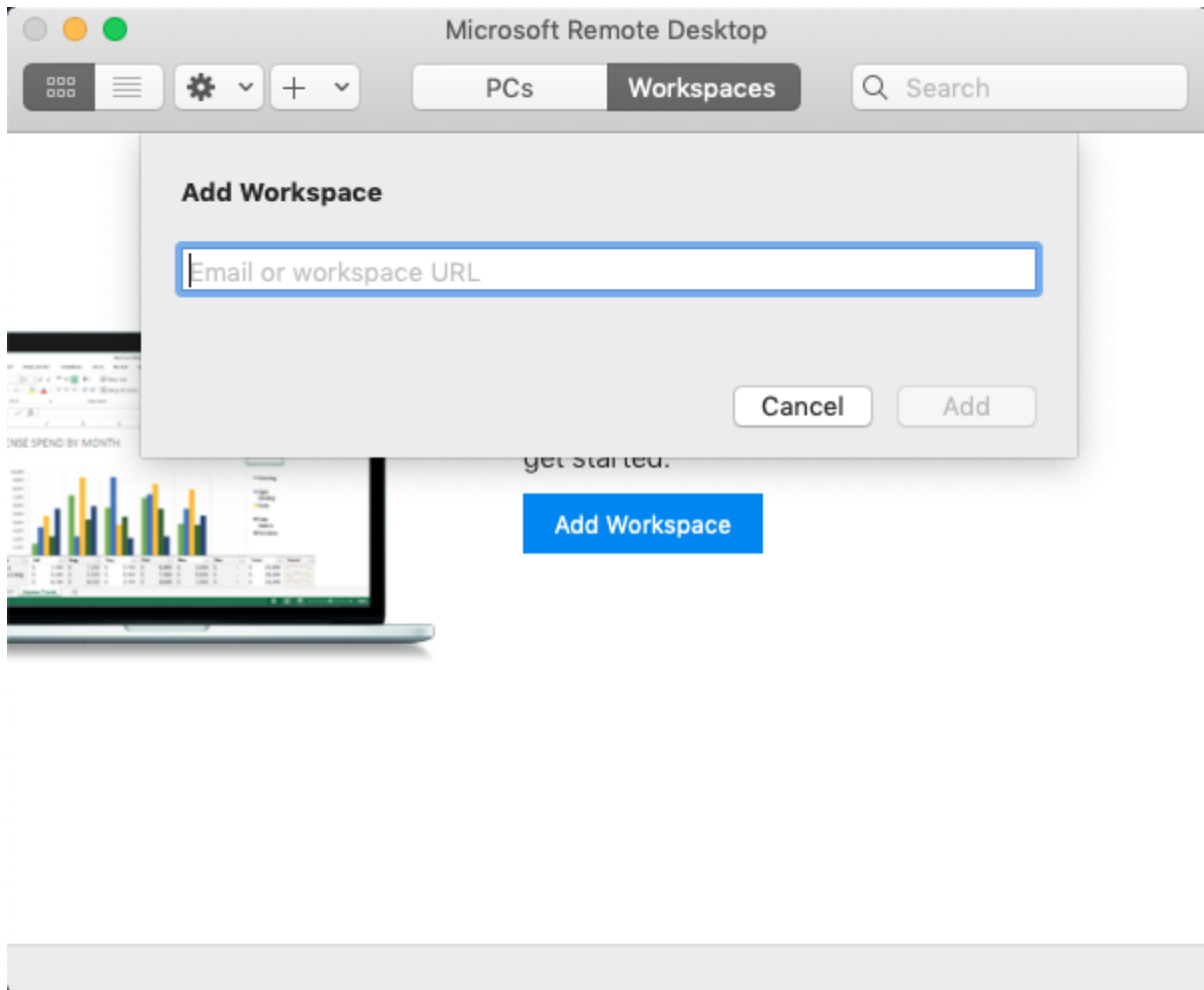


Add your first Workspace to get started.

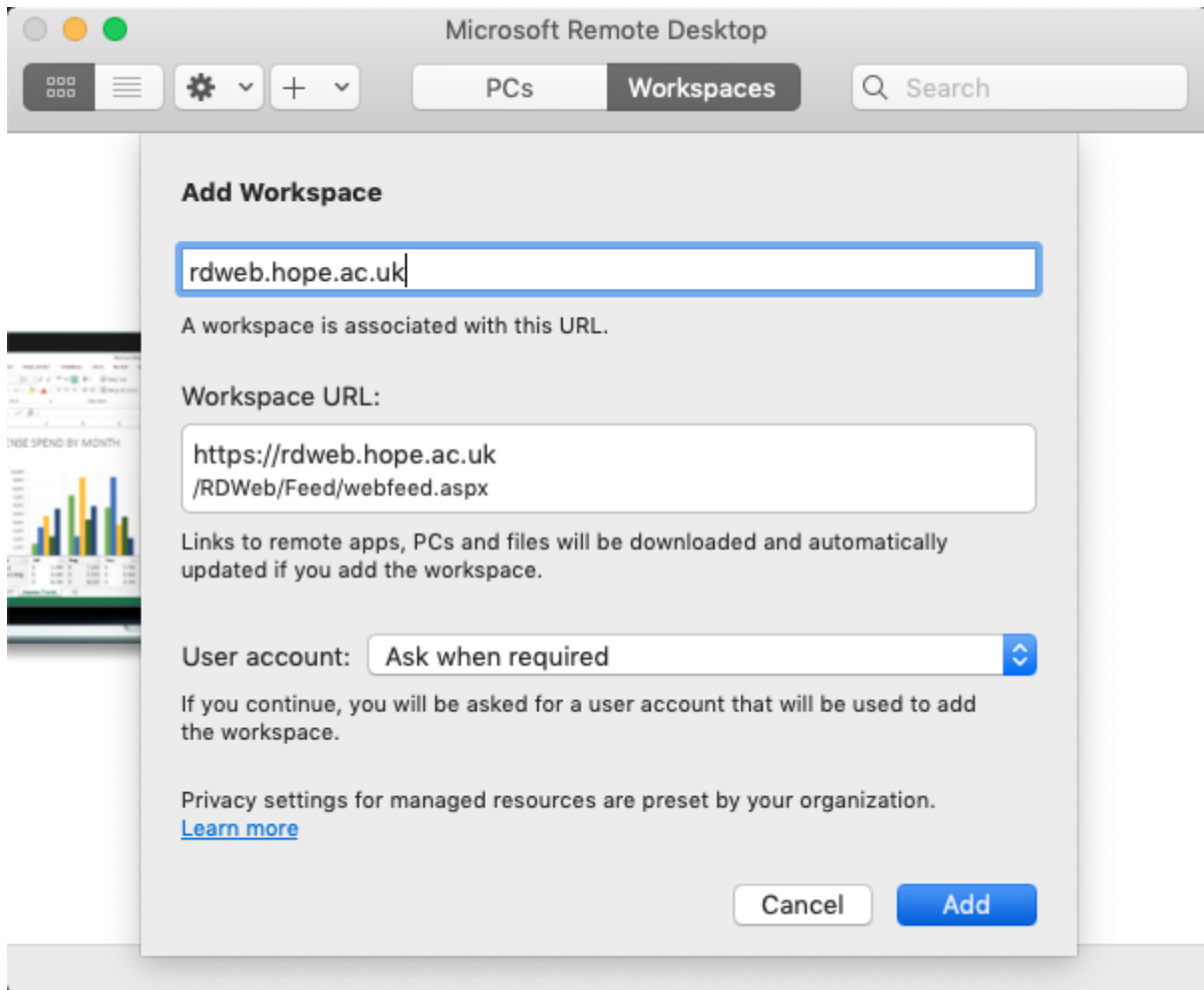
[Add Workspace](#)



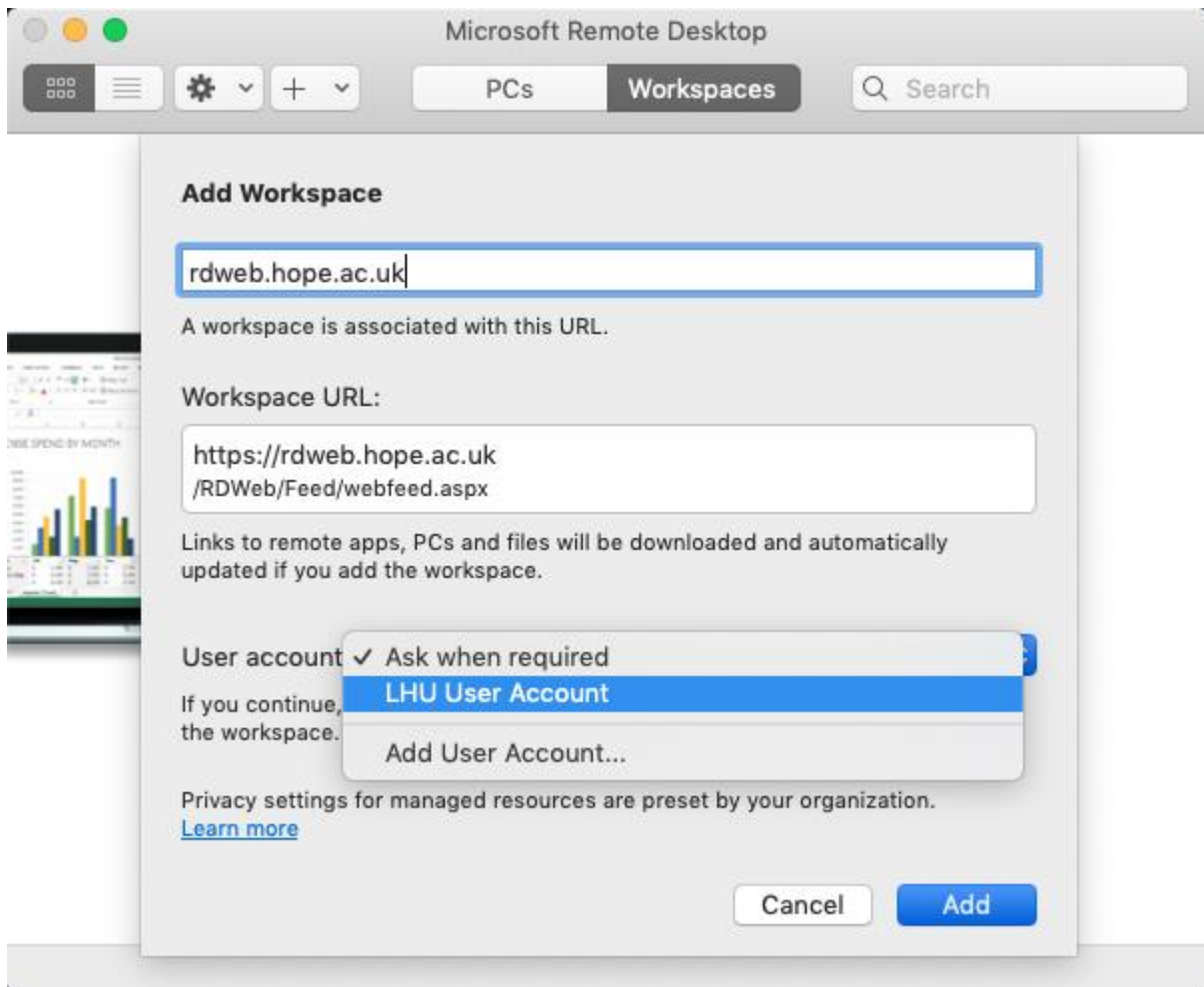
8. In the Add workspace field, type **remote.hope.ac.uk**



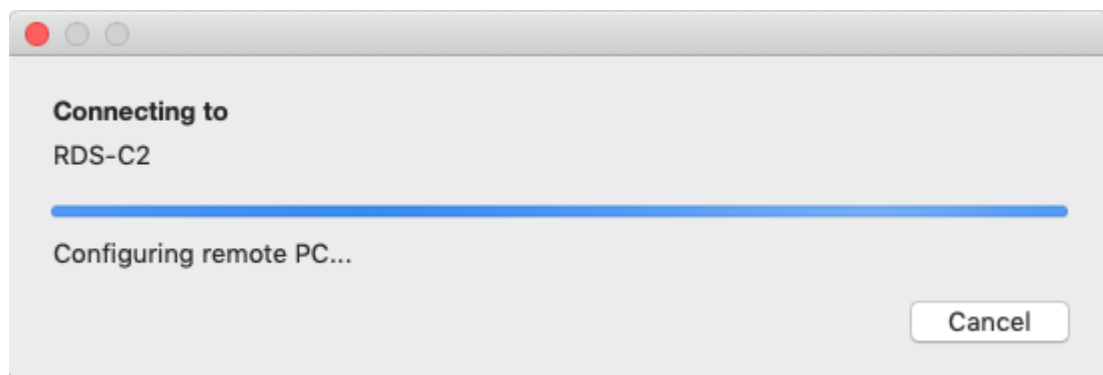
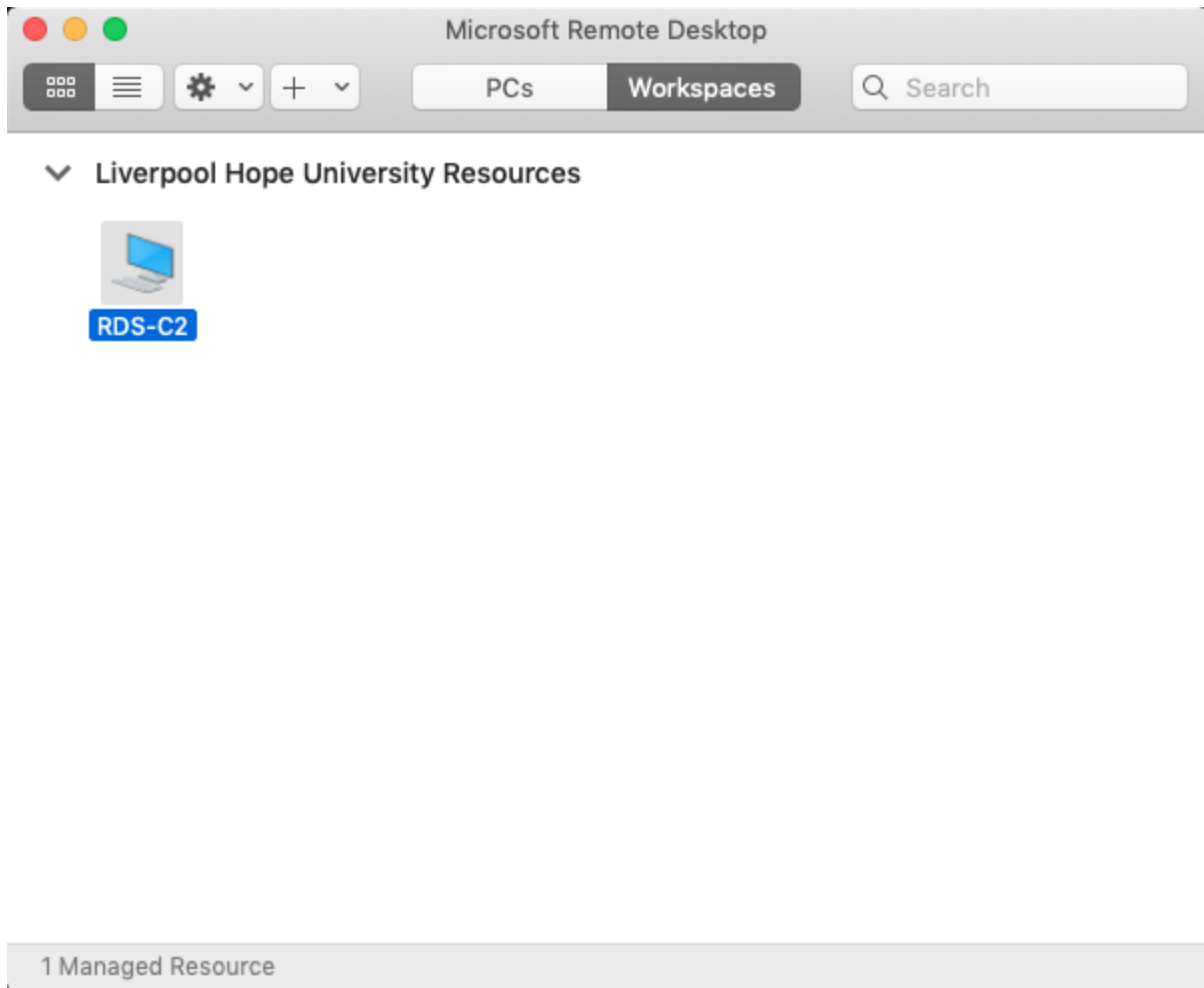
9. The App will search for available workspaces and autocomplete the Workspace URL.

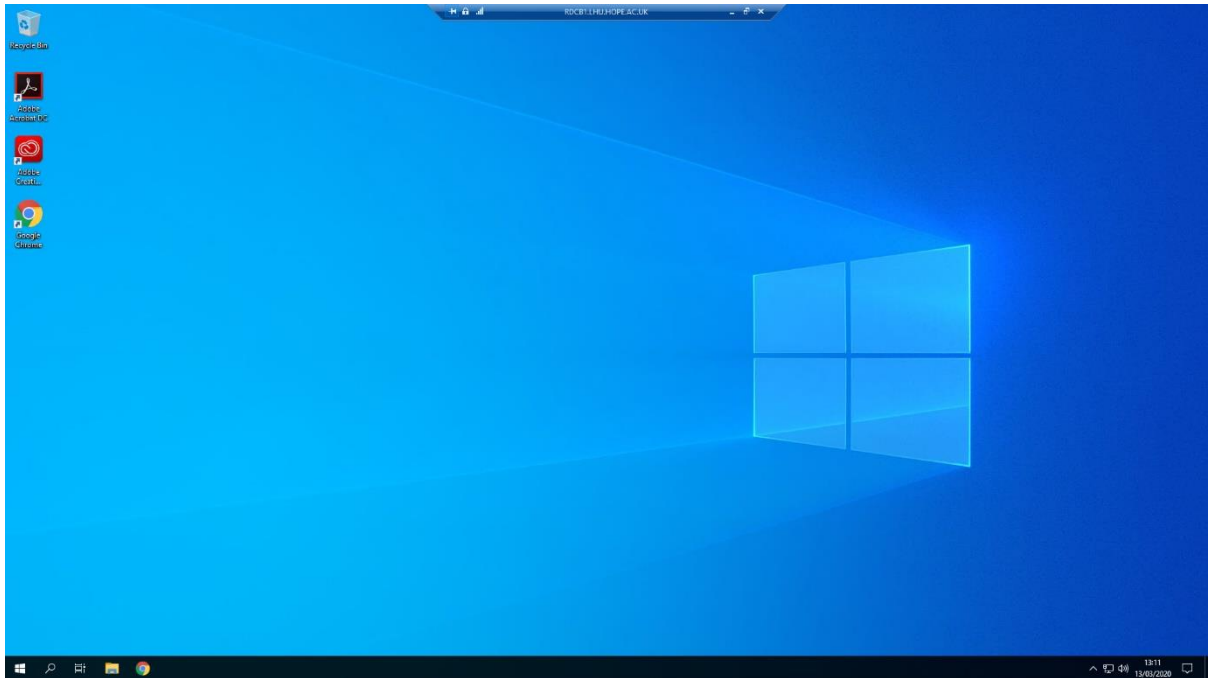


10. Select the LHU User Account you created earlier from the User Account drop down menu and then click the Add button.



11. You have now configured the Microsoft Remote Desktop Client. The App displays the remote workspaces available to you. Double click the RDS-C2 resource to launch a remote desktop session.





Logging Off

Please log off the remote session from the Start Menu when you are finished with the session.

Any changes you make to the remote virtual Windows Desktop are destroyed when you log off.