

Getting Started with Remote Desktop Services

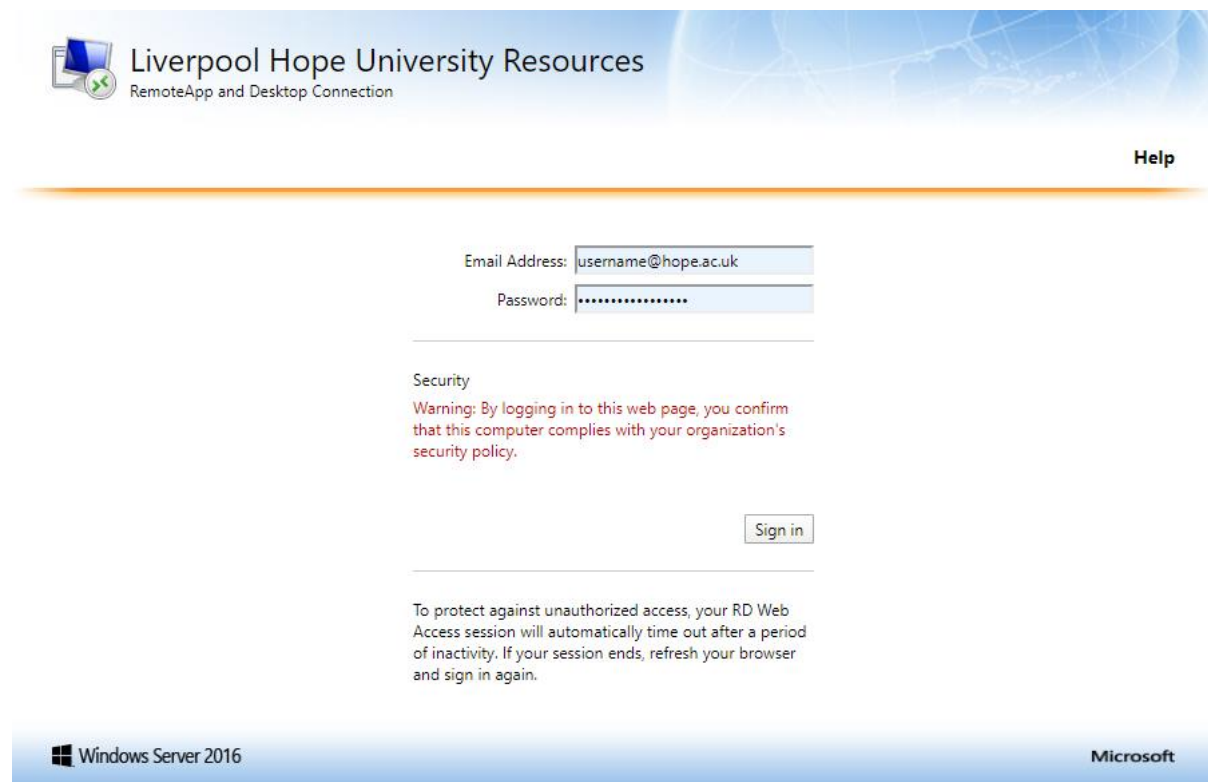
Windows 10 with Google Chrome

Microsoft Remote Desktop Services gives you the ability to access University systems from almost anywhere by providing access to applications, files and network resources.

Here's how to get started with the Remote Desktop Services:

Follow these steps to get started with Remote Desktop Services on your device.

1. Go to **remote.hope.ac.uk** in your web browser and login with your hope email address and network password.

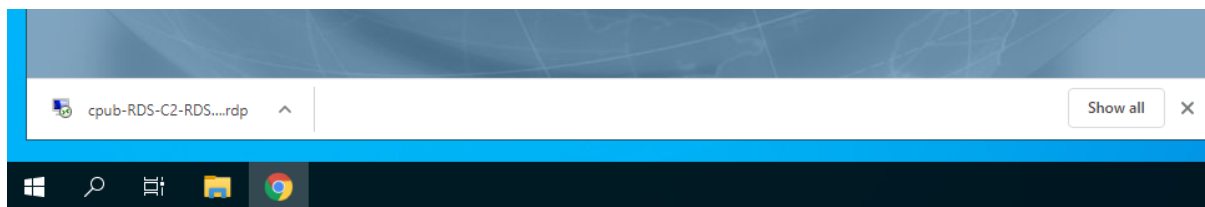


The screenshot shows the login interface for Liverpool Hope University's Remote Desktop Services. At the top left, there is a logo with a computer monitor and a green checkmark, followed by the text "Liverpool Hope University Resources" and "RemoteApp and Desktop Connection". A "Help" link is located in the top right corner. Below the header, there are two input fields: "Email Address:" with the value "username@hope.ac.uk" and "Password:" with a masked password of ten dots. A "Security" warning is displayed below the password field, stating: "Warning: By logging in to this web page, you confirm that this computer complies with your organization's security policy." A "Sign in" button is positioned to the right of the warning. At the bottom of the page, there is a footer with the Windows Server 2016 logo on the left and the Microsoft logo on the right.

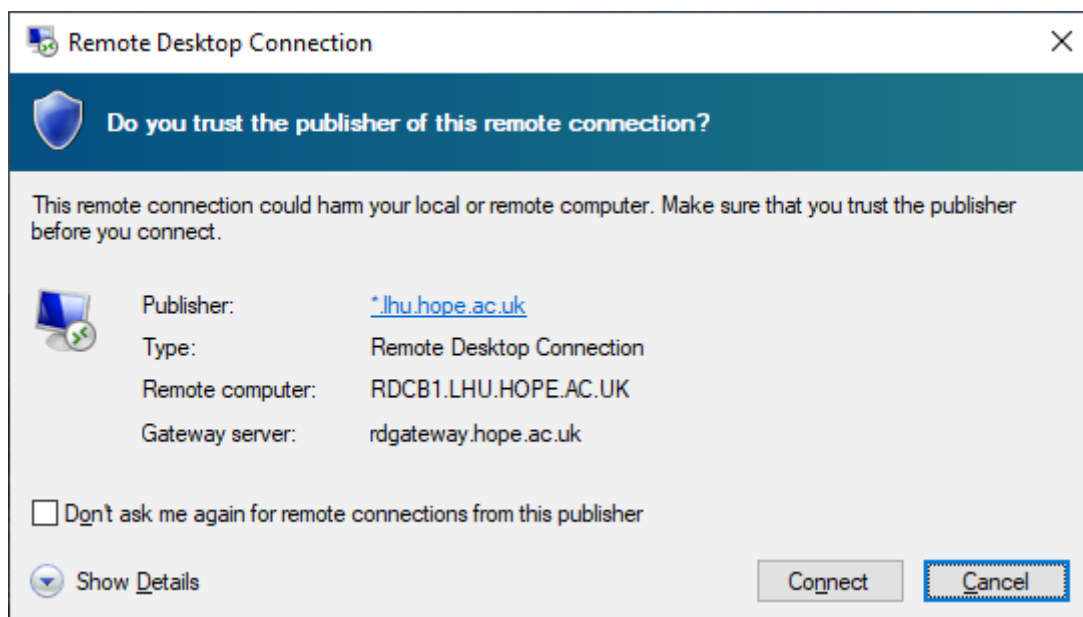
2. Once successfully logged into remote.hope.ac.uk, click on the Remote Desktop Icon labelled RDS-C2.



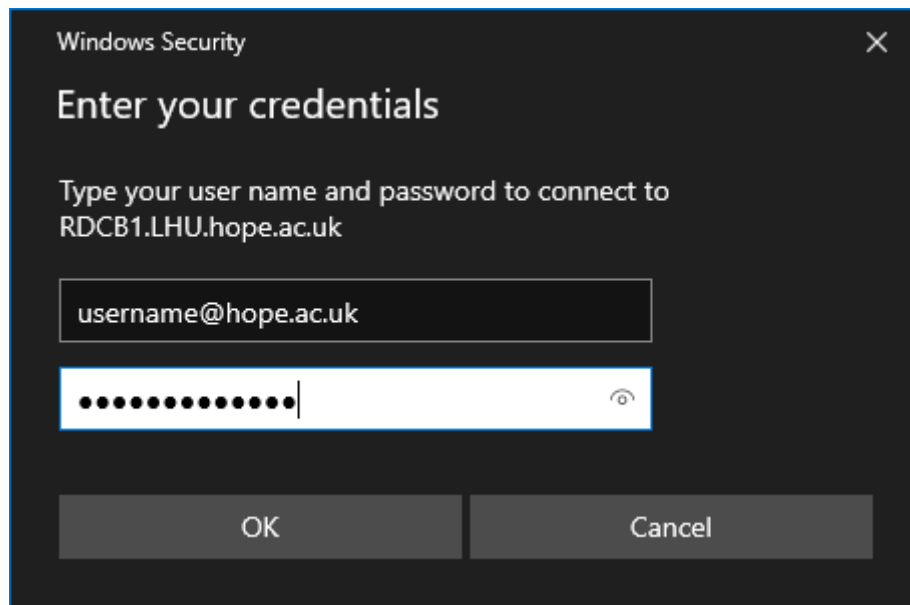
3. Your web browser will download a small Remote Desktop Connection file (named cpub-RDS-C2-CmsTempVm). Locate the RDP file in your downloads folder and double click it.



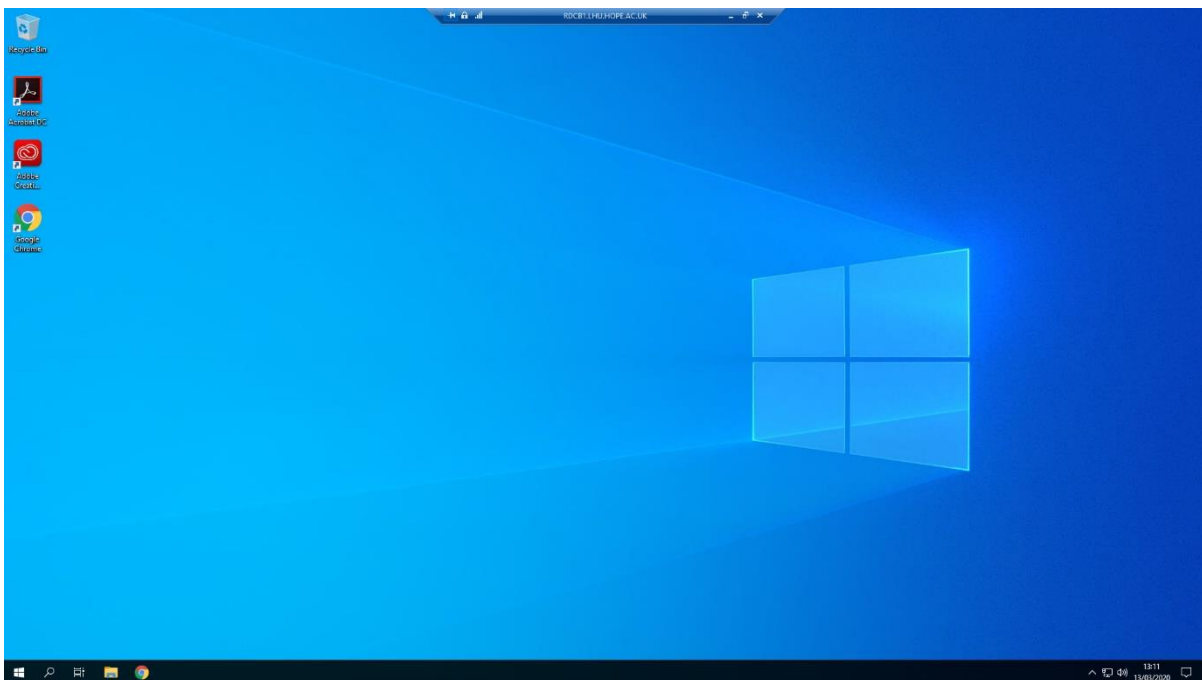
4. The Windows Remote Desktop Client will launch. If you are asked whether you trust the publisher *.lhu.hope.ac.uk, tick the box "Don't ask me again for remote connections from this publisher". Click the Connect button to continue.



5. Enter your Hope email address and network password, then click OK.



6. The remote virtual Windows Desktop will load up and log you into the Liverpool Hope Network.



Logging Off

Please log off the remote session from the Start Menu when you are finished with the session.

Any changes you make to the remote virtual Windows Desktop are destroyed when you log off.

When you return to the RDWEB browser window, please click on Sign Out.