



THE STUDENT SUPPORT GUIDE IS A REFERENCE TOOL DESIGNED TO HELP STUDENTS QUICKLY IDENTIFY WHICH UNIVERSITY SERVICES ARE AVAILABLE FOR SUPPORT AND DEVELOPMENT OPPORTUNITIES.

A Accommodation T: 0151 291 3434 E: accommodation@hope.ac.uk	E Employability Hub T: 0151 291 2032 E: hub@hope.ac.uk	IH International Hub T: 0151 291 3295 E: international@hope.ac.uk	SF Student Finance/Funds T: 3339/3666 E: studentfunds@hope.ac.uk financequeries@hope.ac.uk
CR Careers (SDW) T: 0151 291 3427 E: hub@hope.ac.uk	FS Faculty Senior Academic Adviser <i>Contact Departmental Administrator.</i>	LS Learning Support/Disability (SDW) T: 0151 291 3427 E: sdw@hope.ac.uk	SU Students' Union T: 0151 291 3871 E: union@hope.ac.uk
CH Chaplaincy T: 0151 291 3545 E: chaplaincy@hope.ac.uk	GSD Gateway Service Desk T: 0151 291 3813 E: gateway@hope.ac.uk	L Library T: 0151 291 2000 E: askalibrarian@hope.ac.uk	ITS IT Services T: 0151 291 2100 E: itshelp@hope.ac.uk
CM Counselling/Mental Health (SDW) T: 0151 291 3427 E: sdw@hope.ac.uk	WW Welfare & Well-being (SDW) T: 0151 291 3427 E: sdw@hope.ac.uk	SA Student Administration/ Registrar T: 0151 291 3331 E: administration@hope.ac.uk	RF Refer to Faculty <i>Contact Departmental Administrator.</i>
RL Residential Life E: residentiallife@hope.ac.uk	FO Faculty Offices <i>Contact Departmental Administrator.</i>	SE Student Enrolment T: 0151 291 3899 E: admission@hope.ac.uk	
SL	Service and Leadership T: 0151 291 3427 E: sala@hope.ac.uk	The Service and Leadership Award provides opportunities for students to enhance their University experience and boost their career prospects, through giving service to community projects.	

	CR	CH	E	IH	SU	RF	SL
DEVELOPMENT OPPORTUNITIES FOR STUDENTS							
Volunteering & Extra-Curricular Activities							
Course Representative					•		•
Global Hope				•			•
Hope Radio - This Radio						•	•
Volunteering	•	•					
Student Ambassador			•				•
Student Union Societies, Committees & Groups					•		•
University Orchestras/Choirs						•	•
Service & Leadership Award	•		•				•
Jobs & Employability							
Job Application Advice & Support	•						
Hope Works (p/t jobs on Campus) & Part-time Jobs			•				
Work Experience & Summer Internships			•				•
Graduate Employment & Internships	•		•				
European Experience (Erasmus+)			•				•
Support for Alumni			•				
International Study Opportunities							
International Exchange and Overseas Summer Schools				•			•

	A	CR	CH	CM	FS	GSD	WW	IH	LS	L	SA	SF	RL	FO	SE	ITS	SU
GENERAL SUPPORT FOR STUDENTS																	
Health & Well-being																	
Bullying and Harassment							•										
Disability/Specific Learning Difference (Such as Dyslexia) Enquiries									•								
Healthy Living & Relationships			•				•										
Care Leavers							•										
GP & Dentist							•										
Personal, Emotional & Mental Well-being Support			•	•			•										
Student Safety - Personal Risk Awareness			•				•										
Support in a Crisis							•										
General Information																	
Course Timetables						•		•						•			
Disclosure & Barring Information (DBS)															•		
International Student Support								•									
Maps of Campus/Bus Timetables						•											
Password Support						•										•	
Religious Services/Support/Places of Worship			•														
Student Induction & Social Events Calendar						•											
International Student Visa Advice											•						
Academic Matters																	
Academic Progression					•												
Academic Appeals					•												•
Degree/Award Information											•						
Exams											•						
Graduation											•						
Higher Education Achievement Report (HEAR)											•						
Interruption/Withdrawal from Study or Course Change					•												
Library Services & Support										•							
Students' Academic Records											•						
Writing/Academic Study Skills Mentors										•							
Student Finance & Accommodation																	
Campus Accommodation	•																
Housing/Liverpool Student Homes	•																•
Funding of Studies												•					
Residential Life/Hall Tutors/Hall Committees													•				
Tuition Fees												•					
Welfare Benefits/Council Tax Advice																	•