## Your Right to Cancel Pursuant to The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

## Right to Cancel - Online Enrolment

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day of the conclusion of the contract, therefore, the cancellation period will begin on the date you accept an offer of a place at Liverpool Hope University.

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement by email to: admission@hope.ac.uk or by post to Mrs C Harvey, Director of Enrolment, Liverpool Hope University. Hope Park, Liverpool L16 9JD.

You may use the attached cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

## Effects of Cancellation

If you cancel under your statutory right, we will normally reimburse to you all payments received from you.

We will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement in line with our Refund Policy <a href="http://www.hope.ac.uk/gateway/students/undergraduate/studentfinance/policies/">http://www.hope.ac.uk/gateway/students/undergraduate/studentfinance/policies/</a> for the initial transaction. You will not incur any fees as a result of the reimbursement.

If you requested us to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed up until your cancellation, in comparison with the full coverage of the contract.



## Cancellation Form

Your Details
Student Name:
Date of Birth:
Liverpool Hope Student ID Number:
Address:
Notice of Cancellation
I wish to cancel my contract for the following course:
Date enrolled:
Signature of Consumer:
Date of Signature:
Please send to:
Mrs C Harvey Director of Enrolment Liverpool Hope University Hope Park Liverpool



Email: admission@hope.ac.uk

L16 9JD